

FATIGUE INSIDER ASIA PACIFIC'S PREMIER FATIGUE MANAGEMENT SEMINAR FOR ON-CALL WORKFORCES



MELBOURNE, AUSTRALIA - 30TH OCTOBER 2017



Please follow this link to purchase your ticket:

www.eventbrite.com.au/e/fatigue-insider-seminar-tickets-35717363596

Welcome to Asia-Pacific's leading Fatigue Management event for on-call workforces: the Fatigue Insider Seminar

Hosted by Integrated Safety Support, this much anticipated Seminar will be taking place in Melbourne on the 30th October 2017 at The Hall, NAB Docklands.

Join industry peers, leaders and experts across Emergency Services (ambulance, fire, police, security etc), Essential Services & Utilities (telecommunications, gas, water, electricity etc) as well as Healthcare and other industries for a day of learning and discussion.

The agenda has been designed to help you better manage the key challenges faced within 24-hour work environments, including on-call, stand-by and other 'as required' work roles.

OUR 2017 FATIGUE INSIDER SEMINAR CONFIRMED SPEAKERS ARE:

Dr Adam Fletcher	Principal Consultant & CEO, Integrated Safety Support
Dr Claire Marrison	Manager of Standards and Systems, Airservices Australia
Chris Howie	Operations Manager, Executive Operations Support, SA Ambulance Service, Government of South Australia
Jennifer Alcock	Human Performance Specialist Office of the National Rail Safety Regulator
Marty Shepherd	EMS Line Pilot and FRMS Manager, Babcock MCSA
Juanita Diaz	Fatigue Management & Human Factors Consultant, Integrated Safety Support
Bich Huynh	Senior Ergonomist, Improvement Programs & Specialist Services, WorkSafe Victoria.

SUMMARY OF BENEFITS:

- ✓ Hearing real-world case studies directly from industry
- ✓ Learning how to practically apply relevant Fatigue Management Science
- ✓ Identify the critical next steps for your role and organisation
- ✓ Learning how to maintain or improve safety, productivity and compliance simultaneously
- ✓ Understanding how on-call and standby models are likely to evolve in the future

EARLY BIRD REGISTRATION - AVAILABLE UNTIL 15 SEPTEMBER 2017

We encourage you to take advantage of our Early Bird registration fee of \$795 inc GST
After this date, the registration fee will be \$995 inc GST

Please follow the link here to purchase your ticket:

www.eventbrite.com.au/e/fatigue-insider-seminar-tickets-35717363596

If you have any questions about the event, please get in touch with Laurent via laurent@integratedsafety.com.au

We invite you to join us!

Dr Adam Fletcher and the rest of the ISS Team



Please follow this link to purchase your ticket:

www.eventbrite.com.au/e/fatigue-insider-seminar-tickets-35717363596

2017 Fatigue Insider Seminar Agenda

TIME	SESSION
8:00-8:45	Registration
9:00-9:15	Welcome, overview of the day & housekeeping Dr Adam Fletcher, Integrated Safety Support (ISS)
9:15-9:30	Introduction to Fatigue Management science Dr Adam Fletcher, ISS
9:30-10:00	Use of a rapid self-assessment tool in an Ambulance operational environment Chris Howie, SA Ambulance
10:00-10:30	Case Study on sleep and fatigue data collection in emergency response Juanita Diaz, ISS
10:30-10:45	Morning Tea
10:45-11:05	WorkSafe Victoria's position on Fatigue Management requirements for employers Bich Huynh, WorkSafe Victoria
11:05-11:30	Fatigue Management system design and grading of risk exposures & controls Dr Adam Fletcher, ISS
11:30-12:00	The application of risk management methods for Fatigue Management in emergency helicopter operations Marty Shepherd, Babcock MCSA
12:00-12:30	How on-call/stand-by demands can contribute to safety incidents Juanita Diaz, ISS
12:30-1:15	Lunch
1:15-1:45	The use of decision-aid technologies related to day of operations changes in Air Traffic Control Dr Claire Marrison, Airservices Australia
1:45-2:15	The specific role of engagement surveys & training in on-call/ stand-by environments Dr Adam Fletcher, ISS
2:15-2:45	Psycho-social considerations of on-call/stand-by operational demands Jennifer Alcock, Office of the National Rail Safety Regulator
2:45-3:00	Afternoon Tea
3:00-4:00	Building a business case for change to on-call/stand-by and Fatigue Management Dr Adam Fletcher, ISS
4:00-4:45	Expert Panel Discussion: With changes in technology, how will the use of on-call/standby evolve in the future, and what are the key considerations for changing resource models that prioritise both safety and productivity? Panelists: Dr Claire Marrison, Jennifer Alcock, Juanita Diaz, Chris Howie, Marty Shepherd. Facilitator: Dr Adam Fletcher
4:45-5:00	Final discussions & closing comments Dr Adam Fletcher, ISS



Please follow this link to purchase your ticket:

www.eventbrite.com.au/e/fatigue-insider-seminar-tickets-35717363596

2017 Fatigue Insider Seminar Speakers



DR ADAM FLETCHER

Principal Consultant & CEO, Integrated Safety Support

Dr Adam Fletcher is recognised as a pioneer in the field of Fatigue Management. During his research PhD between 1996 and 1999 he investigated the measurement and prediction of worker's fatigue in 24-hour operations. Since his return to Australia in 2006, after completing his work as a research psychologist for the US Army, Adam has led the Integrated Safety Support team as CEO & Principal Consultant. His consulting work with industry and government clients throughout the world is focussed on practical solutions for Fatigue Management within a risk-based framework.



DR CLAIRE MARRISON

Manager of Standards and Systems, Airservices Australia

Claire has spent her entire working career in aviation, before immigrating to Australia to become a Human Factors Investigator for the Australian Transport Safety Bureau. For over a decade she has worked for Australia's air navigation service provider, Airservices Australia, and today she is accountable for the organisation's approach to and systems for operational and workplace safety management, environment management and quality management. Claire is co-lead of the Civil Air Navigation Service Organisation (CANSO) Future Safety Management System Working Group, and is also involved in the Fatigue Risk Management System (FRMS) Task Force for Air Traffic Control (ATC).



CHRIS HOWIE

Operations Manager, Executive Operations Support, SA Ambulance Service

Chris has worked for the SA Ambulance Service (SAAS) since 1998 where he has held various operational roles and served as a staff elected member of their Board. He was the inaugural Clinical Team Leader of their SPRINT team, before moving into the Operations Manager role in the Executive Operations Support unit, reporting directly to the Executive team. This portfolio manages their Staff Wellness & Assistance Programs, including most recently a significant review of their Fatigue Risk Management System. His team provides an interface between operations and non-operational areas and delivers many major organisation-wide projects. Chris is currently managing the SAAS move to the new Royal Adelaide Hospital.



JENNIFER ALCOCK

Human Performance Specialist, Office of the National Rail Safety Regulator

Jennifer has worked in safety risk management in the rail and road transport industries for the past 15 years, specialising in human factors and fatigue risk management. Her current role is Human Performance Specialist in the technical division of the Office of the National Rail Safety Regulator. Her role involves safety education, auditing of safety management systems and incident investigation. Jennifer previously worked as an occupational therapist in brain injury and rehabilitation. She has degrees in science and communication management, and post graduate qualifications in occupational therapy and transport safety. She is a member of the International Working Time Society.



MARTY SHEPHERD

EMS Line Pilot and FRMS Manager, Babcock MCSA

Marty has been involved in helicopter aviation in Australia since 2003. The mainstay of his operational experience has been multi-crew and single pilot helicopter operations within extended 24 hour roster schedules providing safe and dependable customer service. Marty currently operates as an EMS Line Pilot and FRMS Manager for Babcock MCSA. His role as FRMS Manager requires ongoing monitoring of system data, and revisions to the FRMS based on lessons learned from data and operational experience. In addition, this requires him to communicate with both internal (e.g pilots and management) and external (e.g the aviation safety regulator) stakeholders.



JUANITA DIAZ

Fatigue Management & Human Factors Consultant, Integrated Safety Support

Juanita Diaz is a human factors and fatigue risk management specialist with eight years working in the airline industry, followed by nearly two years at the Australian Transport Safety Bureau (ATSB). She is a private pilot and her previous operational roles involved management of staff rostering, airline operations and aircraft maintenance allocations. These combined experiences have given Juanita extensive exposure to around-the-clock shift work environments in multiple Australian airlines. Juanita has a Masters in Science and Technology (Aviation), and a keen interest in the effects of culture on human factors.



BICH HUYNH

Senior Ergonomist, Improvement Programs & Specialist Services, WorkSafe Victoria

Bich has worked as Specialist Inspector and Senior Ergonomist with WorkSafe Victoria. In her role, Bich has worked to develop WorkSafe fatigue policy, operational and enforcement framework in accordance with the Victoria health and safety legislation. She also worked with the inspectorate to administer the Occupational Health and Safety Act in relation to fatigue including exercising necessary inspector power to ensure that employers fulfil their duties in addressing fatigue within the workplace.



Please follow this link to purchase your ticket:

www.eventbrite.com.au/e/fatigue-insider-seminar-tickets-35717363596